

Rental eliminates downtime

RENTING A FORKLIFT fleet from Goscor Rental Company (GRC) has eliminated downtime in the Afrox Industrial & Medical Gases operation, says production manager Gert van den Heever.

"This arrangement has revolutionised our forklift efficiency," he says. "I have a GRC technician on site every morning checking and, if necessary, attending to more serious problems and if the problem is too severe we'll have a replacement truck delivered within the hour," says Van den Heever, who operates nine Doosan diesel forklifts in his fleet.

He adds that GRC's service has been outstanding. "We looked at many leading forklift brands for the fleet and Goscor won the deal because of its reputation for excellent support and service. We had high expectations of GRC and it has not only met them, but surpassed them," he says.

GRC's sales manager Barbara McCarthy, who services the Afrox account, says it's a privilege working with Van den Heever and his team. "They are a thoroughly professional organisation," she says.

